

Golden Veroleum (Liberia) Inc.  
R.Fole Sherman Law Building  
17th Street & Cheeseman Avenue  
Sinkor, Monrovia  
Liberia

23 April 2018

Attn: Mr. Alwi Hafiz

Dear Sir,

## Complaints Panel's letter on the Golden Veroleum Liberia's (GVL) Complaints

We refer to the Implementation Plan submitted by GVL, dated 14 March 2018.

The Complaints Panel, having reviewed the Implementation Plan, has found that it is incomplete as it has failed to address the Stop Work order issued, requiring GVL to cease all land development, including the construction of the mill in the Lower Kulu areas disputed by the Blogbo community.

It is noted that GVL had indicated an intention to submit an appeal. Notwithstanding, the Complaints Panel finds that an expression of an intention to appeal does not relieve the Company from complying with the decision of the Complaints Panel, in all its aspects.

Thus, GVL is directed to ensure that the Stop Work Order is enforced with immediate effect and the Implementation Plan be revised accordingly. We look forward to receiving the revised Implementation Plan, no later than 4 May 2018.

In the event GVL does proceed with an appeal and if a stay application is lodged with the Notice of Appeal, the Panel may proceed to consider the stay application. However, until a decision is made, all aspects of the Complaints Panel's decision is to be complied with. Relatedly, please do note that the Appeals deadline is 60 working days from the date of the receipt of the Complaints Panel's decision letter.

In line with RSPO Code of Conduct, we call on GVL to act in good faith in implementing the above directive of the Complaints Panel.

Yours sincerely,



**Wathshlah G. Naidu**

Senior Manager - Grievance  
*On behalf of RSPO Complaints Panel*